



LA VAGUE DE SAINT PAUL

HOTEL RESTAURANT

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La Vague takes care of you

La Vague de Saint Paul and the restaurant Au Jardin de la Vague 's team has always been scrupulous about cleanliness and hygiene.

Facing the COVID-19 pandemic,
we have reinforced our process to assure everyone's safety.

Home

- Hand cleansing gel at your disposal
- Protection between you and the Receptionnists
- No cloakroom - No luggage service
- Reduction of papers to sign : we will favoured mail exchanges
- Please favour payment by credit card - The machine will be disinfected between each payment.
- Cleaning every 2 hours minimum

The Restaurant

- Tables set up at 1.5m minimum from each others
- Reservations from 1 to 6 people, on the terrace if possible
- The staff will wear mask and gloves
- We will favour payments by credit cards - The machine will be disinfected between each payment.
- Hand cleansing gel at your disposal

The Spa

- Beauty cares are available on request to the Reception
- Wellness facilities (hammam, sauna, sensorial shower, jacuzzi) and Fitness are momentarily unavailable
- The staff will wear a face mask
- Please wear a face mask during your appointment too and take a shower before your arrival. Hand cleansing will be requested at your arrival.
- Hand cleansing gel at your disposal

The Rooms

- Airing of the room 3 hours minimum between 2 clients. Please open the window before you leave for our housekeepers' safety.
- Room turnover will be on request.
- Mask and gloves will be worn by our housekeepers and hand cleansing gel will be at their disposal.
- Only one member of staff by room
- Suspension of the mini-bar service: please contact the Bar for any drink order
- Suspension of the amenities and pamphlet services : please contact the Reception for any needs or requests
- Please help us and gather your used towels and bathrobes in the shower in order to limit our housekeepers' manipulations.

Our Staff

- The whole team will wear a mask. Gloves will have to be worn by the housekeeping staff; each could make his/her own choice in the other departements
- We made each member of staff aware of the sanitary rules to follow and apply from his/her arrival at the hotel. Any breach will be sanctioned
- Staff areas has been organized to respect the sanitary rules too
- Any needed equipment to protect each health and feel safe is at the staff's disposal
- Each area will be cleaned and disinfected regularly



DISINFECT HANDS



WASH HANDS



KEEP DISTANCE



COUGH ETIQUETTE



WEAR A MASK